

Applicant Initiated Interview Request Form

Application No.: 10/017,629 First Named Applicant: Stine
Examiner: S.R. Sharma Art Unit: 2618 Status of Application: pending

Tentative Participants:

(1) Heather M. Colburn (2) Sujatha R. Sharma
(3) Michael Donohue (4) _____

Proposed Date of Interview: _____ Proposed Time: _____ (AM ☐/PM ☐)

Type of Interview Requested:

(1) ☒ Telephonic (2) ☐ Personal (3) ☐ Video Conference

Exhibit To Be Shown or Demonstrated: ☐ YES ☒ NO

If yes, provide brief description: _____

Issues To Be Discussed

Issues (Rej., Obj., etc)	Claims/ Fig. #s	Prior Art	Discussed	Agreed	Not Agreed
(1) <u>Rej.</u>	<u>6</u>	<u>U.S. Patent No. 5,644,624</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(2) _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(3) _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(4) _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

☐ Continuation Sheet Attached

Brief Description of Arguments to be Presented:

Allowability of claims (sample claim 6 as amended is attached).

An interview was conducted on the above-identified application on _____.

NOTE: This form should be completed by applicant and submitted to the examiner in advance of the interview (see MPEP § 713.01).

This application will not be delayed from issue because of applicant's failure to submit a written record of this interview. Therefore, applicant is advised to file a statement of the substance of this interview (37 CFR 1.133(b)) as soon as possible.

/Heather M. Colburn/

Applicant/Applicant's Representative Signature

Examiner/SPE Signature

Heather M. Colburn

Typed/Printed Name of Applicant or Representative

50815

Registration Number, if applicable

This collection of information is required by 37 CFR 1.133. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 21 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

6. (Currently Amended) A communication system of a communication service provider, comprising:

a first computer system, comprising:

a predefined plurality of call queues each associated with a call queue identifier identifying for a wireless device associated with the call queue,~~the predefined call queue, each call queue~~ comprising one or more numbers to dial, ~~wherein the predefined call queue is associated with a call queue identifier, and wherein the call queue identifier is used to identify the wireless device and to establish an association between the predefined call queue and the wireless device;~~

a queue selection function configured to receive a call queue identifier from a wireless device and use the call queue identifier to locate a call queue associated with the wireless device from among the plurality call queues; and

a queue management function configured to provide a next number to dial from the ~~predefined-located~~ call queue in response to receipt of a queue dial request from the wireless device.